Attorney Docket No.: BOC920030051US1 (1082-021U)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Customer Number: 46322

Brent DAVIS et al. : Confirmation Number: 2595

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Application No.: 10/812,379 : Group Art Unit: 2614

Filed: March 29, 2004 : Examiner: M. Elahee

For: CALLER INDEPENDENT DISAMBIGUATION FOR INTERACTIVE VOICE

RESPONSE SYSTEMS

PRELIMINARY AMENDMENT

Mail Stop Amendment Commissioner For Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

The following Amendment and Remarks are submitted herewith.